Mobile Device Technology Requirements

FOX requires the use of personal devices for accessing specific FOX applications and our network. To ensure compatibility, please adhere to the specified technology system and display requirements.

- FOX utilizes an application, Intune Company Portal by Microsoft to secure all Office 365 apps, FOX data and FOX email. This must be installed on your mobile device for security purposes in order to access the FOX network and suite of applications.
- The primary application used at FOX is Raintree, our electronic health record system. This application is web based and available for access through the web browser secured through the Intune Company portal application.
- Fox utilizes a custom mobile application (FOX Trax) that is used for receiving your case assignments, establishing and building your schedule, messaging team members, contacting your patients, managing time off, plus more.
- Both applications are supported on IOS and Android and for best experience, FOX recommends the use of an Apple iPad or a Samsung Galaxy tablet meeting the minimum system requirements noted below.

Technology Specifications and Requirements	
OS Minimum Version Supports	iPad/iPhone- iOS 18 *Android- 15.0
Estimated App Size for Required Apps	900MB
Estimated Free Space Required for Data	3GB
Maximum Screen Display Size	10.9”

***Note for Android Devices:**
  - Devices supported: All android manufacturers such as Samsung, Google, Sony, LG, HTC etc.)
  - Devices not supported: All Kindle Fire tablets

- Data usage varies depending on your specific setting and mix between community and Senior Living Facility, we recommend that you plan for about an average of .5G of data per month.
- Strong WIFI service is needed either in your home or at a location where you will be completing work outside of patient care.
- Data usage varies depending on your specific setting and mix between community and Senior Living Facility, we recommend that you plan for about an average of 2.5 G of data per month.
- Strong WIFI service is needed either in your home or at a location where you will be completing work outside of patient care.